



FOR IMMEDIATE RELEASE

Percipio Enhances Service Offerings with New Business Improvement Leadership Course

Portland, Oregon, March 20, 2008 — Percipio Consulting Group is pleased to announce two exciting developments in its services to better help its clients plan, navigate and implement meaningful change.

First, **we welcome Jim Mozena** to our group of highly experienced consultants. Jim is a seasoned executive with extensive experience in improving organizational performance. Jim has been helping clients, such as PacifiCorp, PPM Energy, OHSU, and Kaiser-Permanente, with complex, metrics-based business process redesign and strategic integration into corporate business goals. He is an expert trainer and public speaker, able to facilitate dynamic and deeply informative classes—which is directly related to our next announcement.

Secondly, we wish to introduce our newest offering: **The Percipio Business Improvement Leadership Course**, a 3-day immersion course on implementing operational change using Percipio's Business Improvement Approach. The course is designed to teach participants how to create an organization whose culture, practices and structure promote a process-centered enterprise. The course is delivered in-house directly to a company's staff, and we also offer it several times per year as an unrestricted course, open to the public.

Our informational brochure is included for additional details on the course.

The next open course is offered May 13 – 15, 2008 at the University of Portland campus. For registration, please contact our office at 503.281.4255 or register online at www.percipiogroup.com. For information on an in-house course, contact Jim Mozena at jmozena@percipiogroup.com or 503.281.4255.

Percipio Consulting Group provides operational improvement, risk management and business technology integration consulting. Percipio helps clients to identify and assess business improvement opportunities and assists clients in managing change initiatives to effectively operationalize business strategy through process and technology solutions.

Founded in 2000, Percipio has delivered business-critical engagements for Fortune 500 and emerging companies alike, in industries ranging from merchant energy and utilities to financial services and high-tech manufacturing. Percipio is headquartered in Portland, Oregon.

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