

Business Improvement Leadership Course

An immersion course in implementing operational change utilizing Percipio's Business Improvement Approach

What

You can expect 3 days packed with learning how to create an organization whose culture, practices and structure promote a process-centered enterprise. Days 1 and 2 are a blend of presentation, group discussions and team building. Day 3 is hands-on, focusing on an actual application to a real business process improvement issue.

Who

Jim Mozena is a seasoned executive with extensive experience in improving organizational performance. Jim has conducted this course more than 100 times and has been refining it over the past 18 years. He is an expert trainer and public speaker for over 30 years, able to facilitate dynamic and deeply informative classes.

When

May 13 – 15 from 8am to 5pm, includes morning coffee and working lunches

Where

University of Portland campus, Buckley Center Room 163
5000 N Willamette Boulevard, Portland, Oregon 97203. Parking is free in the campus main parking lot. A map will be provided with registration confirmation.

How

Register and pay for the course in one of these easy ways: (1) go online at percipiogroup.com and follow the links; or (2) fill out and mail in the form below; or (3) call our office at 503.281.4255. You will receive a confirmation number via email.

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Registration Form

Full Name, Title _____
 Organization _____
 Street Address _____
 City, State, Zip _____
 Phone _____ Fax Number _____
 Email _____

May 13 – 15
University of Portland Campus

Registration Fees

\$1,300 per person (includes all 3 days) # _____ x \$1,300 = **Total \$** _____

Payment Method

PAY ONLINE at www.percipiogroup.com

OR PAY BY:

Check _____ Visa _____ Master Card _____ Discover/Amex _____

Card Number _____ Expiration Date _____

Print Cardholder Name _____

Call or return this form to:



2240 N Interstate Avenue, Suite 210
 Portland, Oregon 97227
 503.281.4255

Registration includes: cost of course, materials, conference reception, coffee breaks and lunch each day

Cancellation Policy: Registration fees will be refunded, less a \$25.00 administration fee, if cancellation is received in writing no later than 1 week prior to course start date. After that date, registration fees are non-refundable. All refunds will be processed after the course. If you are unable to attend after registering, we permit an alternate attendee with 1 week prior written notice (original course date only).